

EVOLET APP

Privacy Policy

Please read this policy carefully. It gives you important information about how we handle your personal information. Matrix Ideal Sdn Bhd (1227428-X) (*formerly known as Matrix Prosperity Sdn Bhd*) reserves the right to change this policy at any time. We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions.

Matrix Ideal Sdn Bhd (1227428-X) has a firm policy of protecting the confidentiality and security of information that we collect from our Investors. Information is only shared with your consent except for the specific purposes below, in accordance with all applicable laws.

Disclosure

We do not disclose any kind of non-public personal information about our Investors or former Investors to anyone, except when we believe it necessary for the conduct of our business or where disclosure is required by law. Except in those specific, limited situations, without your consent, we will not make any disclosures of non-public personal information to other companies who may want to sell their products or services to you.

Definitions

Service

Service means Matrix Ideal Sdn Bhd (1227428-X)

Personal Data

Personal Data means data about a living individual who can be identified from those data (or from those and other information either in our possession or likely to come into our possession).

Usage Data

Usage Data is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

Cookies

Cookies are small files stored on your device (computer or mobile device).

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally, identifiable information may include, but is not limited to:

Email address

First name and last name

Phone number

Address, State, Province, ZIP/Postal code, City

Cookies and Usage Data

Usage Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device ("Usage Data").

This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When you access the Service by or through a mobile device, this Usage Data may include information such as the type of mobile device you use, your mobile device unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.

Tracking Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and we hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Other tracking technologies are also used such as beacons, tags and scripts to collect and track information and to improve and analyse our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Examples of Cookies we use:

Session Cookies. We use Session Cookies to operate our Service.

Preference Cookies. We use Preference Cookies to remember your preferences and various settings.

Security Cookies. We use Security Cookies for security purposes.

Use of Data

We use the collected data for various purposes:

To provide and maintain the Service

To notify you about changes to our Service

To allow you to participate in interactive features of our Service when you choose to do so

To provide customer care and support

To provide analysis or valuable information so that we can improve the Service

To monitor the usage of the Service

To detect, prevent and address technical issues

Transfer of Data

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those from your jurisdiction.

If you are located outside Malaysia and choose to provide information to us, please note that we transfer the data, including Personal Data, to Malaysia and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of Data

Legal Requirements

We may disclose your Personal Data in the good faith belief that such action is necessary to:

To comply with a legal obligation

To protect and defend the rights or property of Matrix Ideal Sdn Bhd (1227428-X)

To prevent or investigate possible wrongdoing in connection with the Service

To protect the personal safety of users of the Service or the public

To protect against legal liability

Security of Data

The security of your data is important to us but remember that no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyse the use of our Service.

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

QQ PAY Sdn Bhd (Licence number 766276-M)

Privacy Policy link: <https://qqpay.com.my/>

Responsibility

1.1 QQ PAY Sdn Bhd (Licence number 766276-M) respects your rights to privacy. QQ Pay Sdn Bhd deals with personal information collected by it in accordance with this Privacy Policy (Policy). When used in this Policy, "Personal Information" has the meaning given in the Act, being in general terms, information or opinion about an identified individual, or an individual who is reasonably identifiable whether the information or opinion is true or not and whether the information or opinion is recorded in material form or not.

1.2 QQ Pay Sdn Bhd has implemented practices, procedures and systems to ensure compliance with the Act and the Malaysia Privacy Principles and to deal with complaints and enquiries concerning your Personal Information.

1.3 QQ Pay Sdn Bhd collects information only by lawful and fair means.

1.4 If you are a customer of QQ Pay Sdn Bhd, this Policy should be read in conjunction with QQ Pay Sdn Bhd Customer Agreement.

1.5 By interacting with QQ Pay Sdn Bhd, submitting information to QQ Pay Sdn Bhd, or signing up for any services offered by QQ Pay Sdn Bhd, you are deemed to agree and consent to us (as well as our related body corporates, representatives and/or agents) collecting, using or disclosing and sharing amongst ourselves your Personal Information in the manner set forth in this Privacy Policy.

1.6 If you choose to use our Service, then you agree to the collection and use of information in relation to this policy. The Personal Information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

1.7 The terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, which is accessible at QQ Pay Sdn Bhd unless otherwise defined in this Privacy Policy.

Information Collection And Use

For a better experience, while using our Service, we may require you to provide us with certain personally identifiable information. The information that we request will be retained by us and used as described in this privacy policy.

Link to privacy policy of third party service providers used by the app :

Version 2.0: 27 July 2021

- [Google Play Services](#)

Information We Collect

- **Your Account Information.** You provide your mobile phone number, your name & email address when you create an account with us.
- **Your Remittance Profile.** When you apply KYC for remittance, we will only collect your information as per Central Bank of Malaysia (BNM) regulation which includes your personal details such as name, gender, nationality, date of birth, your address information, your identity information, your occupation and source of funds, your selfie image, image of your identity card, and your digital signature. This information will only be used for us to verify that you are a genuine person before you be able to send money abroad. In rare cases where we cant verify your identity, we may call you directly to ask for further information.
- **Customer Support.** You may provide us with information related to your use of our Services, including your phone number, your device information and your identity information.

Log Data

We want to inform you that whenever you use our Service, we collect data and information on your phone called Log Data. This Log Data may include information such as your device Internet Protocol (“IP”) address, device name, device location, device type, device mobile number, operating system version, the configuration of the app when utilizing our Service, the time and date of your use of the Service, and other statistics. This data will only be used in case there is an error on the app and we need to troubleshoot problem and it will not be shared to externally or to other 3rd-party individuals or companies.

Cookies

Cookies are files with a small amount of data that are commonly used as anonymous unique identifiers. These are sent to your browser from the websites that you visit and are stored on your device’s internal memory.

This Service does not use these “cookies” explicitly. However, the app may use third party code and libraries that use “cookies” to collect information and improve their services. You have the option to either accept or refuse these cookies and know when a cookie is being sent to your device. If you choose to refuse our cookies, you may not be able to use some portions of this Service.

Service Providers

We may employ third-party companies and individuals due to the following reasons:

- To facilitate our Service;

- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform users of this Service that these third parties have access to your Personal Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the information for any other purpose.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

Links to Other Sites

This Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Thus, you are advised to review this page periodically for any changes. We will notify you of any changes by posting the new Privacy Policy on this page. These changes are effective immediately after they are posted on this page.